

INNER CITY FAMILY SERVICES

Meeting Families Where They Are



2307 Martin Luther King Jr. Ave, SE

Washington, DC 20020

Office: 202-525-4855 • Fax: 202-525-4860

www.innercityfamilyservices.com

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Dear Consumer,

As you may be aware ICFS experienced a HIPAA breach in January. We investigated the extent of this breach and have attempted and continue to attempt to notify (by letter, phone call and CSW outreach) all individuals who could have been directly affected. ICFS Community Support Workers have been tasked with serving the written notification of the breach only after the required Certified Return Receipt mailing was "Returned to Sender." ICFS still has not received the receipt card or the undelivered mail notification for 4 consumers so please let this posting serve as an additional attempt to notify consumers of the HIPAA breach. ICFS seeks to protect each and every consumer's personal health information and all of our employees are trained on the importance of using good judgment when using protected health information in conversation, by mail, electronic transmission, or by any other means. ICFS apologizes for any inconvenience this may have caused. If you have any questions or concerns regarding whether you were affected by this breach please do not hesitate to contact us at 202 595-9674.

Thanks,

Management